Scenario for Accessing an Account

1) Call the number of the account you wish to access.

2) Wait for n rings, and the greeting.

3a) If you’re calling from your phone dial 8888 followed by your password.

3b) If you’re calling from a phone that isn’t yours press # followed by the correct extension, then enter your password.

4) Choose the correct option: 1 to retrieve messages

2 to change your greeting

3 to change your password